

1. Personal data:

Rank: Staff Brigadier General – PhD.

Name: Moutasem Mahdi Salama Abu Shattal Al-Naimat.

Current position: Assistant of Public Security Director.

Place of residence: Amman - Jordan.

Marital status: Married.

The original town: Ma'an - Al-Fardakh.

2. Address:

Phone number: 00962777864963

Personal email: mabushattal@yahoo.com

University email: Mutasem.Abushattal@bau.edu.jo

3. Individual capabilities: based on academic qualifications and practical experience:

- Leading and managing law enforcement police and Gendarmerie units and managing logistical support units.
- Managing the security of major sporting events and lecturers in stadium security and stadium riot control.
- Strategic planning for civil and security institutions.
- International coordination and protocol in the various administrative and security fields.
- Human resources management in security and civil institutions.
- Training and working as a lecturer in institutes and universities in the field of administrative sciences, quality, security sciences and human rights.
- Structuring, organizing, establishing and evaluating civil and police administrative institutions.
- Strategic planning for civil and security institutions.
- Building and developing institutional performance and total quality management in security institutions and civil organizations.
- Designing and managing specialized projects in building capacity for security institutions and civil administrative organizations.
- Establishing and managing international peacekeepers' missions related to United Nations police.
- Managing the nuclear security file and the security of nuclear installations as well as lecturer in field of nuclear security and safety.

4. Qualifications:

Qualifications	Major	University	Year of graduation
PHD degree	Management information systems	Omdurman University / Sudan	٢٠٠٩
Master's degree	Business Management	Mutah University	٢٠٠٥
Bachelor's degree	military sciences	Mutah University	٢٠٠٤
Bachelor's degree	Administrative Sciences	Mutah University	١٩٨٨

5. Courses:

Course name	Place	Duration
A comprehensive quality and organizational performance assessor course using (EFQM Assessor)	King Abdullah II Center for Excellence	18 – 20/1/2016
Integrated courses in (institutional performance development, total quality management, foundational and advanced strategic planning, professional project management)	A group of academies and training institutes	17/3/2011-29/4/2015
Course of military attaches and security policies.	Jordan Defense College in partnership with the Geneva Center for Security Policy	1/11/2010 to 11/11/2010
Terrorism and weapons of mass destruction cycle	Turkey - Center of Excellence for Defense Against Terror	9/11/2009 to 11/13/2009
The role of police commanders in combating terrorism	US counter-terrorism program Oman	27/9/2009 to 10/8/2009
Leadership and management skills development course	Royal Police Academy - Jordan	3/8/2008 to 7/8/2008
Joint training course in human rights	United Nations Headquarters in Bosnia and Herzegovina.	25/4/2006 to 26/4/2006
Senior management course for United Nations police units	CoESPU Center- Italy	7/11/2005 to 7/12/2005
Training methods course	University of Jordan	4/9/1993 to 9/29/1993

6. Positions:

A. Administrative and leadership positions:

<i>Unit</i>	<i>from</i>	<i>to</i>
Assistant Director of Public Security for Administration and Logistics Support	٢٠٢٠	till now
General Director / Commander of Gendarmerie Forces	٢٠١٩	٢٠٢٠
Assistant General Director of Gendarmerie for Operations and Training	٢٠١٨	٢٠١٩
Assistant General Director of Gendarmerie for Planning and Logistics Support	٢٠١٧	٢٠١٨
Assistant General Director of Gendarmerie for Human Resources	٢٠١٦	٢٠١٧
Inspector General of Gendarmerie Forces	٢٠١٥	٢٠١٦
Director of Planning and Organizing Department	٢٠١٤	٢٠١٤
Director of Secretariat of the General Directorate of Gendarmerie	٢٠١٠	٢٠١٤
Director of Officer and NCOs Affairs Department	٢٠٠٨	٢٠١٠
Commander of a Special Task Force Gendarmerie Brigade (a unit specialized in riot control and stadium security)	٢٠٠٦	٢٠٠٧
Commander of the Diplomatic Security Unit (a unit specialized in security for embassies and ambassadors' homes)	٢٠٠٥	٢٠٠٦

B. Training and Educational positions:

<i>Unit</i>	<i>from</i>	<i>to</i>
Training battalion commander at Jordan International Police Training Center	2005	2006
Assistant Commander of the Training Battalion and Head of the Police Education Department at the College of Police Sciences – Mutah University	2001	2003

7. Teaching experiences:

<i>Experience</i>	<i>from</i>	<i>to</i>
Assistant Professor at Al-Balqa Applied University with a seniority of three years.	2020	till now
Teaching the following subjects: (management principles, scientific research methods, strategic management, management information systems, human resource management, decision making, organization theory)	2001	2003

8. Graduation projects that were supervised for graduating students in the field of disaster and crisis management at Prince Al-Hussein bin Abdullah II Academy - Al-Balqa Applied University:

<i>#</i>	<i>project name</i>	<i>year</i>
1	Safe handling of hazardous materials and its role in reducing accidents and disasters in seaports: An applied study on the ports of Aqaba	2022
2	Job stress and its impact on the health of emergency responders in Jordan, an applied study on civil defense paramedics.	٢٠٢٢
3	The readiness of information and communication technology in civil defense centers and its role in responding to emergency situations "An applied study from the point of view of the heads of the centers".	٢٠٢٢
4	Empowerment of gender and its impact on building citizens' capacities to face disasters in Jordan: An applied study on civil defense salaries.	٢٠٢٢
5	Patterns of administrative leaders and their roles in emergency and crisis management	٢٠٢٢
6	The effectiveness of information technology in achieving security and public safety to prevent disasters in petroleum installations in Jordan: An applied study from the point of view of security officials.	٢٠٢٢
7	The media and their role in managing air crises "An applied study on Jordanian airports".	٢٠٢٢
8	Empowering the local community to face crises in cases of earthquakes" An applied study on the Northern Jordan Valley District in Jordan.	٢٠٢٢
9	The impact of infection with the Corona virus on mental health and	٢٠٢١

	social behavior “An applied study on public security patients”	
10	The role of community culture in responding to crises: The Corona crisis in Jordan "A field study from the point of view of the police and civil defense"	٢٠٢١
11	The role of volunteering in the face of disasters in Jordan "The Jordanian Four Wheel Drive Club: A Case Study"	٢٠٢١
12	The role of the official media in confronting rumors in crises (an applied study from the point of view of journalism and media graduates)	٢٠٢١
13	The level of readiness of industrial facilities to face disasters in Jordan An applied study from the point of view of workers in the Civil Defense Prevention Department	٢٠٢١

9. Conferences, seminars and workshops:

- Workshops: "Government Institutions and Their Policies" during the period 23-24/1/2017 and the "Leading Change in Public Administration" workshop during the period 31/7 - 1/8/2016, which was held at the King Abdullah II Center for Excellence in cooperation with the school The National Administration of Administration in France (ENA) and the King Abdullah II Fund for Development.
- The e-Government and Smart City Conference held at the Middle East University (Amman: Jordan) on 14/5/2016.
- Conference on Human Rights Applications in Police Services during the period 20-23/1/2013, Manama: Bahrain, organized by Naif Arab University for Security Sciences.
- The Air Police Conference during the period 22-23/10/2012. Kuala Lumpur: Malaysia, organized by the Royal Malaysian Police and the British Tangent Group.
- Security media conference and its role in crisis management during the period 25-27/6/2012, Amman: Jordan, organized by Naif Arab University for Security Sciences.
- Police Integrity Conference in the Netherlands/Amsterdam during the period 16-18/6/2014.
- Scientific Forum "Created Crimes in the Light of Regional and International Changes and Transformations" during the period 2-4/9/2014, Amman: Jordan, organized by Naif Arab University for Security Sciences.
- The Third Regional Security Conference in the Middle East and the Arabian Gulf, during the period 29/9-1/10/2014, Amman: Jordan, organized by the

General Directorate of Gendarmerie Forces and the Fleming Gulf Foundation.

- Conference on Successful Methods in Institutional Development, Transfer and Activation in the Arab Countries, during the period: 3 - 5/6/2014, Amman - Jordan.
- Conference on Institutional Development Strategies and their Impact on the Public and Private Sectors, during the period 24-26/11/2014, Amman - Jordan.
- International Workshop on Nuclear Security Culture, during the period 3-5/11/2014, Moscow: Russia, organized by the Russian Atomic Energy Authority (ROSATOM).
- Jordanian National Nuclear Security Workshop, January 24-28/2014, Oak Ridge Laboratories: United States of America, organized by the University of Tennessee.
- Workshop on the development of national legislation in the field of nuclear security and safety, during the period 16-20/1/2015, Vienna: Austria, organized by the International Atomic Energy Agency (IAEA).

10. Research, publications and working papers:

- The impact of the efficiency of decision support systems on decision safety, an unpublished Ph.D. thesis.
- The availability of organizational health dimensions and their impact on reducing work stress, a master's thesis published at Yarmouk University.
- The reality of strategic leadership and its relationship to management transparency among employees of Prince Hussein Academy for Civil Protection. Posted search.
- The strategic approach of the gendarmerie forces: analysis, formulation, implementation and evaluation. Published scientific paper
- The role of foreign media in security awareness and crisis management. Published scientific paper.
- Modern methods of dealing with emerging crimes related to nuclear energy and its facilities. Published scientific study.
- "The evolution of the qualitative performance of law enforcement agencies in combating drug crime" (case study: police and gendarmerie in Jordan), published research.
- The impact of e-government applications on institutional performance, a published scientific paper.
- The impact of information technology on achieving competitive advantage in the telecommunications company. Published research.

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- How Strategic Management Helped Organizations Manage the COVID-19 Pandemic. Published research.
- The reality of using modern educational technologies in the field of eLearning, Its advantages and disadvantages. Published research.
- Prediction ability of coping strategies in mental ill-health indicators among frontline workers during corona virus pandemic. Published research.
- Impact of Brand Image on Brand Equity with Special Reference to Consumer Durables. Published research.
- The Jordan Gendarmerie forces and the security challenges in the 21 century. Published scientific paper.
- The Role of Jordanian Law Enforcement Agencies "Police and Gendarmerie" in Building Police Integrity of Jordanian Society and Post-Conflict Societies. Published scientific paper.
- " The Requirements and Challenges of Starting a New Gendarmerie Air Wing in Jordan Published scientific paper.
- Integration of nuclear culture in Jordan national culture. Published scientific paper.

11. Language skills:

<i>language</i>	<i>#</i>	<i>Good</i>	<i>very Good</i>	<i>Excellent</i>
<i>Arabic</i>	<i>Reading</i>	*		
	<i>Writing</i>	*		
	<i>Conversation</i>	*		
<i>English</i>	<i>Reading</i>		*	
	<i>Writing</i>		*	
	<i>Conversation</i>		*	

12. Computer skills:

- WORD
- EXCEL
- POWERPOINT
- INTERNET

13. **NATIONAL MEDAL AND DECORATIONS:**

- Medals: Renaissance, Planet, Independence, Military Merit, Long and Loyal Service, Jordanian Peacekeeping.
- Proficiency decoration: (administrative, training, leadership, field), excellent security, excellent gendarmerie, and judicial police.

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14. **Foreign and International Decorations and Medals:**

- The French National Order of Merit, at the rank of Knight.
- United Nations medals: Sudan mission, Bosnia and Herzegovina mission, Haiti mission.
- Medal of the International Organization for Civil Protection at the rank of officer.