



ABDULLAH AL-KHRABSHEH

Associate Professor/Crisis Management

Personal information

Name
Abdullah Abbas AL-Khrabsheh
Gender
Male
Residence
Amman
Nationality
Jordanian
Academic Rank
Associate Professor

Field of Specialization
- Major: Business Management
- Minor: Organizational Behavior , Crisis Management

Research Interest
Business Management (Crisis Management, Leadership, Human Recourse and Quality)

Contact

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in **Linkedin**
:https://www.linkedin.com/feed/

✓ **Google Scholar Profile :**
https://scholar.google.com/citations?user=jpDd20QAAAAJ

✓ **Research Gate**
Profile:https://www.researchgate.net/profile/Abdullah_Al-Khrabsheh2

✓ **Scopus:**https://www.scopus.com/authid/detail.uri?authorId=57204625613

✓ **Orcid ID:**
https://orcid.org/0000-0001-8233-0035

Education

- **Ph.D. in Business Management**
University Tenaga Nasional , Malaysia | 2011 - 2014
The Dissertation: Characteristics Of Crisis And Decision Making Styles Among Leaders In The Jordanian Civil Defence :The Mediating Role Of Leadership Styles
- **MSc. in Business Management**
Al-Balqa Applied University, Jordan | 2008 - 2010
Description of the education/course.
- **BSc. in Business Management**
Al Al-Bayt University , Jordan | 2002 - 2005
Description of the education/course.

Experience

- **Prince Al-Hussein Bin Abdullah II Academy of Civil Protection/ Al-Balqa Applied University**
Associate Professor | 2022 - Jordan
Teaching at Prince Al-Hussein Bin Abdullah II Academy of Civil Protection, Al-Balqa Applied University.
- **Prince Al-Hussein Bin Abdullah II Academy of Civil Protection/ Al-Balqa Applied University**
Assistant Professor | 2014 - 2022
Teaching at Prince Al-Hussein Bin Abdullah II Academy of Civil Protection, Al-Balqa Applied University.
- **Head of Disaster Management**
Prince Al-Hussein Bin Abdullah II Academy of Civil Protection/ Al-Balqa Applied University | 2014 - 2017
Description of the job, position and responsibilities.

Skills

Arabic Languages

Writing ●●●●●
Reading ●●●●●

Computer Skills

Windows ●●●●●
MS Office ●●●●●

English Languages

Conversation ●●●●●
Writing ●●●●●
Reading ●●●●●

Profile

My Objective

To build careers in a growing organization, where I can get the opportunities to prove my abilities by accepting challenges, fulfilling the organizational goals and climb the career ladder through continuous learn and commitment. And proving my experience at the organization and demonstrate my skills.

Research Interest:

Currently, I am active in several researches relating to disaster management such as Human Resources, leadership and its' roles in the crisis management, and Quality Management and application its' standers for alleviating associated risks with crisis, Also, the contributions of the decision making to alleviate the associated devastating effects following disasters. Moreover, I am able to teach various advanced modules such as business administration, medical evacuation and triage following disasters. In addition, I have the ability to teach the theoretical and practical modules regarding to deal with different crisis. Besides that, I have extensive experience in the courses that are relevant to preparing urgent evacuation's plans depending on the state of encountered crisis, and providing life saving measures for critical injured patients following disasters. Additionally, I am an active researcher in the fields of Crisis Management.

UNIVERSITY COURSES TAUGHT

Course Name

Organization Theory
Ethics of Administrative Work
Organizational Behavior
Negotiation and Conflict Management
Disasters' Operations Management
Stress Management in Crises
Crises Management in Organizations
Strategic Management for Disasters
Public Relations in Disasters and Crises
Knowledge Management in Crises and Disasters
Managerial Leadership
Services Management of Disasters and Crises
Risk assessment
Total Quality management
Research Methodology

Course

2022	IMPACT CRISIS TEAM BUILDING <i>Expertise France AFD, Jordan</i>
2020	TOT TRAINING OF TRAINER <i>Talal Abu-Ghazaleh, Jordan</i>
2019	TOTAL QUALITY MANAGEMENT (TQM) AND (ISO) 9001 2015 <i>Al-Balqa Applied University, City</i>
2019	STANDARD COMPARISONS <i>Prince Hussein Academy for Civilian Protection, Amman</i>
2018	MANAGEMENT OF UNIVERSITIES <i>Raya Wattan Training Center, Jordan</i>
2017	DEFINITION OF THE INTERNATIONAL MOVEMENT OF THE RED CROSS AND RED CRESCENT SOCIETIES <i>Red Cross and Red Crescent Societies , Jordan</i>
2016	UNTI CRISIS <i>Organisation, Russia</i>
2016	STRESS AT WORK SITES <i>Prince Al-Husseine Academy for Civilian Protection , City</i>
2013	SPSS INTERMEDIATE WORKSHOP <i>University Tenaga National , Malaysia</i>
2013	AMOS TRAINING PROGRAM <i>University Tenaga National, Malaysia</i>
2013	SMART PLS TRAINING PROGRAM <i>University Tenaga National , Malaysia</i>
2013	WRAP PLS TRAINING PROGRAM <i>University Tenaga National , Malaysia</i>
2012	SPSS BASICS WORKSHOP <i>University Tenaga National , Malaysia</i>

PUBLICATIONS

- Ahmad, Z. A., **Alkharabsheh**, A. A., & Alkharabsheh, A. A. (2013a). The mediating role of leadership style between characteristics of crisis and decision making style: A review. *Australian Journal of Basic and Applied Sciences*, 7(14).
- Ahmad, Z. A., **Alkharabsheh**, A. A., & Alkharabsheh, A. A. (2013b). Characteristics of crisis and decision making styles among leaders in Jordanian civil defence. *Australian Journal of Basic and Applied Sciences*, 7(14).
- Alkharabsheh**, A., Ahmad, Z., & Alkharabsheh, A. (2013). Characteristics of crisis and decision making styles : The mediating role of leadership styles, *procedia Social and Behavioral Sciences* (Vol. 00, pp. 1–7). Elsevier.
- , Mesaadah, M, **Al-khrabsheh**, A.(2016) Degree of interest at Zarqa University in the quality of their services provided to the local community from the perspective of there employees, *European Journal of Scientific Research*(Vol. 138 ,pp.302-314).
- Alkharabsheh**, A., (2016)Characteristics of Crisis and Leadership Styles among Leaders in the Jordanian Civil Defence." Tokyo International Education Conference.
- Abdullah Abbas **Al-khrabsheh**, Omar Rabeea Mahdi, Ahmed Kh. Muttar(2017): Health Service Quality Its Impact on Strategic Success: A Field Study on the Private Hospitals of Jordan. *International Journal of Business and Management* 09/2017; 12(10):185., DOI:10.5539/ijbm.v12n10p185.
- Abdullah Abbas **Al-khrabsheh**, Ahmed Kh. Muttar, Omar Rabeea Mahdi, Islam A. Nassar, Sakher A.I AL-Bazaiah (2017): The Impact of Organisational Factors on Organizational Commitment at the Arab Bank in Jordan. *Asian Social Science* 06/2018; 14(7):26., DOI:10.5539/ass.v14n7p26
- Abdullah Abbas **Al-Khrabsheh**,(2018): Impact of strategic planning on crisis management in the profit and non-profit sector in Jordan. *Academy of Strategic Management Journal* 10/2018; 17(5):1939-6104.
- Abdullah Abbas **Al-Khrabsheh**, Maisoon Abo-Murad, Islam Bourini (2018): Effect of Organisational Factors on Employee Turnover Intention: An Empirical Study of Academic Professionals at Jordanian Government Universities. 04/2018; 8(2)., DOI:10.5296/ijhrs.v8i2.12847
- Misoon Abo Morad, Abdullah **Alkhrabsheh**,(2019):Turnover Culture And Crisis Management:InsightFromMalaysian Hotel Industry,Academy of strategic management journal.18(2).
- Abo-Murad, M., **Al-khrabsheh**, A.A., & Jamil, R. (2019). Effect of the Organisational Culture on Crisis Management in Hotel Industry: A Qualitative Exploration. *International Journal of Entrepreneurship*.23 (2).
- Abdallah, **A Alkhrabsheh**, A.(2019). The best leadership styles for preventing educational crisis. *Opción journal*.35 (20) p.90-105.
- Abo Murad, M., **Al-Kharabsheh**, A., & Al-Kharabsheh, A. (2021). Crisis Management Strategies in Jordanian Hotel Industry. *Journal of Environmental Management & Tourism*, 12(2), 578-587.
- **Al Khrabsheh**, Abdullah Abbas, Omar Rabeea Mahdi, Ahmed Kh. Muttar, and Islam A. Nassar. 2021. "Organizational Commitment Antecedents of Paramedics in Private Hospitals." *The International Journal of Organizational Diversity* 21 (1): 51-69. doi:10.18848/2328-6261/CGP/v21i01/51-69.
- Lai, P. C., Toh, E. B., & **Alkhrabsheh**, A. A. (2020). Empirical Study of Single Platform E-Payment in South East Asia. In *Strategies and Tools for Managing Connected Consumers* (pp. 252-278). IGI Global.

PUBLICATIONS

-Lai, P. C., Toh, E. B., & **Alkhrabsheh**, A. A. (2020). Empirical Study of Single Platform E-Payment in South East Asia. In R. Ho (Ed.), Strategies and Tools for Managing Connected Consumers (pp. 252-278). Hershey, PA: IGI Global. doi:10.4018/978-1-5225-9697-4.ch01.

- Abo Murad, M., **Al-Kharabsheh**, A., Al-Kharabsheh, A. (2021). Crisis Management Strategies in Jordanian Hotel Industry. Journal of Environmental Management and Tourism, (Volume XII, Spring), 2(50): 578 - 587. DOI:10.14505/jemt.v12.2(50).27

- **Al Khrabsheh**, Abdullah Abbas, Omar Rabeea Mahdi, Ahmed Kh. Muttar, and Islam A. Nassar. 2021. "Organizational Commitment Antecedents of Paramedics in Private Hospitals." The International Journal of Organizational Diversity 21 (1): 51-69. doi:10.18848/2328-6261/CGP/v21i01/51-69.

- **Al-Khrabsheh**, A. A., Al-Bazaiah, S. A., Al-Khrabsheh, A. A., & Al-Nsour, M. M. (2022). SUPPLY CHAIN MANAGEMENT PRACTICES AS A MEDIATOR VARIABLE FOR THE IMPACT OF THE PRODUCT DEVELOPMENT STAGES ON OPERATIONS MANAGEMENT DECISIONS. Acta Logistica, 9(1), 13-21.

- **Al-Khrabsheh**, A. A., Al-Bazaiah, S. A., Al-Khrabsheh, A. A., & Alheet, A. F. (2022). THE STRATEGIC ROLE OF HUMAN RESOURCES MANAGEMENT IN PERFORMING CRISIS MANAGEMENT: THE MEDIATING ROLE OF ORGANIZATIONAL CULTURE AND HUMAN CAPITAL DURING COVID-19 (AN APPLIED STUDY ON THE JORDANIAN MINISTRY OF HEALTH). Journal of Management Information and Decision Sciences, 1-18.

- **Alkhrabsheh**, A., Murad, M. A., AL-Bazaiah, S. A., Alrabab'a, M. H., AL-Nsour, M. M., & AL-Khrabsheh, A. A. (2022). The impact of crises situations on the development of Business Continuity Management during the Covid-19 Pandemic in Jordanian hospitals. Ekonomia i Środowisko-Economics and Environment, 80(1), 84-108

Achievements

Honors, Academics Awards and Patent

 Received a full scholarship to study the Ph.D. from The Jordanian Civil Defence (May \2011).

Experience and education certificates will be available on demand

Description of the achievement

References

Professor Faysal M Ghathian

Applied AL-Balqa University, the Faculty of Engineering

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Professor Mwafaq M Dandan

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Professor Zainal Ahmad

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