



ESRA'A A. AL-NUSOUR
CRITICAL CARE
SCIENCE LECTURER

CONTACT

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REFEREES

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PROFILE

In a Nutshell

A paramedical science lecturer with experience in teaching bachelor's degree paramedic students, and an EMT-paramedic with experience in basic and advanced life support techniques and procedures.

My Objective

To build careers in a growing organization, where I can get the opportunities to prove my abilities by accepting challenges, fulfilling the organizational goals and climb the career ladder through continuous learn and commitment. And proving my experience at the organization and demonstrate my skills.

EDUCATION

● 2011 - 2014

BA Specialty in Paramedics

Prince Al Hussein bin Abdullah II Academy of Civil Protection(PHA)/Al-Balqa Applied University
4.0/4.0 (Excellence)

● 2016 - 2018

M.S. Critical Care for Adults

Jordan University of Science & Technology, Irbid
3.73/4.2 (Excellent)

Thesis: The effectiveness of an educational program to improve health care providers' knowledge of acute stroke care in the emergency.

SKILLS

Languages

Writing ●●●●●
Reading ●●●●●
English
Conversation ●●●●●
Writing ●●●●●
Reading ●●●●●

Computer Skills

Windows ●●●●●
MS Office ●●●●●

COMPETENCES

Managerial Skills

- Working in a team and capability of leading it.
- Capable of making a developing plans and problem solving plans.
- Excellent in dealing with problems and stressful situations.
- An effective time manager.
- An excellent communicator and an active listener.

Specifications

- Effective social skills gained from experience, dealing with the public.
- High standard of personal hygiene; clean, tidy and professional appearance.
- Knowledge of using advanced medical equipment for medical treatment.
- Physically fit, able to carry out manual handling including the lifting of patients and equipment.
- Excellent verbal and written communication skills.
- Ability to establish and nurture beneficial business relationships.
- Self-motivated with a willingness to take initiative and solve complex problems.
- Capability to negotiate with and influence others.
- Analytically and mathematically minded to analyze data and create necessary reports.
- Ability to thrive in a fast-paced and sometimes high-pressure environment.

COURSES

April/2010	Playground Injuries Course
October/2010	Training Course in Emergence Department at Prince Hamza Hospital
March/2016	Cardiopulmonary Resuscitation Course
November/2014	Midwifery Course
December/2014	Statistical Package for the Social Sciences (SPSS) Course
January/2017	Manage References Using ENDNOTE Software Workshop
August /2018	Sports Injuries Course
February/2019	Total Quality Management and IOS 9001 2015
March/2019	Community Responsibility Course
April/2019	Standard Comparative Course
September/2019	Entrepreneurship and creative thinking /iradaprogramm
November/2019	International Trauma Life Support
May/2020	Children and Clinical Research
May/2020	Good Clinical Practice
July/2020	Basic Life Support

EXPERIENCE

● April/2011 -
September/2011

**Balqa'a Civil Defense Directorate
EMT-Paramedic**

- Team leader of emergency responding team.
- Gave Courses in Cardiopulmonary Resuscitation and the first aid.
- Verify that the assigned ambulance is mechanically sound and properly equipped at the start of a shift.
- Evaluate the nature and acuity of the illness or injury.
- Establish patient care priorities.
- Provide medical care and transportation for patients.
- Prepare a patient care report and take notes of the medical treatment given to them.
- Foster and maintain professional relationships with other providers, staff, and patients.

● October 2014 -
Present

**Prince Hussein Academy of Civil Protection
Liaison Officer, October 2014 -August 2018**

- Monitor, coordinate, and communicate strategic objectives of the PHA intersects.
- Collaborate and communicate successfully with other entities outside.
- Work with other staff to develop a greater understanding of the PHA and any issues that arise.
- Develop and foster relationships with the community, stakeholders, and other entities.
- Collect, analyze, and utilize data and feedback to identify opportunities to improve the relationship between the PHA and the other entity.
- Compile reports about particular incidents, events, or updates about important issue for the business.
- Proactively solve conflicts and address issues that could occur between the business and the other entity.
- Promptly respond to incidents and other events as necessary.

Faculty Member, September 2018 – Now.

- Developing courses and programs for the department's academic plans and reviewing them periodically.
- Supervising the preparation of the study program for the subjects to be presented within the students' study plan.
- Participate in the meetings of the college council assigned to it.
- A paramedical science lecturer in PHA, teaching the following courses: Internship (1), Medical studies for paramedics (lab), Paediatric and neonatal studies for paramedics (lab), Scientific research and statistical methods, Pathology, Medical Terminology and Paramedic Communication Skills. Moreover, a warrant officer in the Jordanian Civil Defense who is still on duty.

Administrative Employee in The Planning and Quality Department, January 2019-Now.

- Review, establish and implement measurable performance enhancing strategies.
- Construct and compile key performance indicators.
- Identifying areas of risk, best practice and the issuing of improvement action plans.
- The maintenance of all supporting documentation and management information determine the selection and appropriate usage of automated test tools and data collection tools.
- Create methodologies and processes for the collection and analysis of data for ensuring software, systems, and product quality.
- Direct the analysis of formal test results in order to discover and report any defects, errors, configuration issues, and interoperability flaws.
- Direct the analysis of documentation and technical specifications for any new application under deployment or consideration to determine its intended functionality.
- Application performance according to specifications; revise as needed.
- Member of the King Abdullah II Award for Excellence in Government Performance and Transparency.
- Member of the Creativity and Innovation Team (Creative Initiative Award).

PUBLICATIONS

Research experience and research capability

Published Research

The Effectiveness Of An Educational Program On Improving Health Care Providers' Knowledge Of Acute Stroke: A Randomized Block Design Study

Jehad A. Rababah, PhD, RN1, Esra'a AlNsour, MSN, B.s. EMT-P, Mohammed Al-Hammouri, PhD, MB-ABA, CHPE, RN, Ibtisam AlZaru, PhD, RN, and Khalil Yousef, PhD, RN | 2020 (Under review)

There are 6 papers which are still to be publish in coming months (under progress).

- Depression among Older Adult Patients with Acute Coronary Syndrome Seeking for Emergency Care Under the Impact of COVID 19

In the Era of COVID-19 Pandemic: The Self-Directed Learning Readiness Level of Paramedic Students in Jordan.

- The Self-Directed Learning Readiness Level of the Undergraduate Jordanian Medical Students during COVID-19 pandemic.

- Methodology of Audit Review of Midwifery Qualification Categories in Zambia.

- The Knowledge, Attitude and Nursing Practice of Jordanian Baccalaureate Nursing Students towards Evidence Based Practices in Elderly Care.

- Shedding the Light on the Relationship between Frailty and Poverty in Older Adults: A Systematic Review

Research-related committees or panels

● - Participated in assessing the validation for Pre-Test Questionnaire for the study that titled "The Role of Islamic Work Ethics and Hospital Type on the Relationship Between Healthcare Providers' Job Satisfaction & Job Performance; Comparing Public & Private Emergency Departments in Amman, Jordan".

- Reviewing and examine submitted manuscript in different journals

National or International conferences

● - First Jordanian International Medical Emergencies Conference IMEC Jordan, 18-20 /April, 2018.

- The Ninth Conference on Scientific Research in Jordan, November, 2019

ACHIEVEMENTS



Ideal Employee Award at the level of Civil Defense

Been awarded to be the Ideal Employee Award in 2016.

Scholarships

- Been awarded a Bachelor's scholarship for being the third in the Kingdom in the comprehensive exam at the Kingdom level in 2011.



- Been awarded a Master's scholarship for being the first in class and GPA 4 in 2016.

⚡ Experience and education certificates will be available on demand