

## *Curriculum Vitae*

**Name:** *Abdullah Abbas AL-Khrabsheh*

**Academic Rank:** *Assistant Professor*

**Department:** *Business Administration, Crisis Management*

**Faculty:** *Prince Al-Hussein Bin Abdullah II Academy of Civil*

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**Email:** *abdbbs@emp.pha.edu.jo*

**Field of Specialization:**

- *Major: Business Management*

- *Minor: Organizational Behavior , Crisis Management*

**Research Interest:**

*Business Management (Crisis Management, Leadership, Human Recourse and Quality)*



Education	Specialization	Graduation	University	Country	Title of the Dissertation
<i>Ph.D.</i>	<i>Business Management Management</i>	<i>2014</i>	<i>University Tenaga Nasional</i>	<i>Malaysia</i>	<i>Characteristics Of Crisis And Decision Making Styles Among Leaders In The Jordanian Civil Defence :The Mediating Role Of Leadership Styles</i>
<i>MSc.</i>	<i>Business Management</i>	<i>2010</i>	<i>Al-Balqa Applied University</i>	<i>Jordan</i>	
<i>BSc.</i>	<i>Business Management</i>	<i>2005</i>	<i>Al al-Bayt University</i>	<i>Jordan</i>	

**University Courses Taught:**

Course Name	Course	Semester / Year
<i>Organization Theory</i>	<i>30516211</i>	<i>First 2017/2018</i>
<i>Ethics of Administrative Work</i>	<i>30516212</i>	<i>First 2014/2017</i>
<i>Organizational Behavior</i>	<i>30516213</i>	<i>First 2014/2016/2017/2018</i>
<i>Negotiation and Conflict Management</i>	<i>30516314</i>	<i>First 2014/2015/2016</i>
<i>Disasters' Operations Management</i>	<i>30516315</i>	<i>Summer 2019</i>
<i>Stress Management in Crises</i>	<i>30516331</i>	<i>First 2015/2016/2017/2018</i>
<i>Crises Management in Organizations</i>	<i>30516412</i>	<i>First 2014/2015/2016/2017/2018</i>
<i>Strategic Management for Disasters</i>	<i>30516413</i>	<i>First 2017/2018</i>
<i>Public Relations in Disasters and Crises</i>	<i>30516414</i>	<i>First 2016/2017/2018</i>

<i>Knowledge Management in Crises and Disasters</i>	30516318	<i>First 2015/2016/2017</i>
<i>Managerial Leadership</i>	30516317	<i>Second 2016/2017</i>
<i>Services Management of Disasters and Crises</i>	30516419	<i>Second 2017/2018</i>

#### **Honors, Academics Awards and Patent**

*Received a full scholarship to study the Ph.D. from The Jordanian Civil Defence May \2011.*

#### **Training Courses**

<b>Course</b>	<b>Location</b>	<b>Year</b>
<i>TOT Training of Trainer</i>	<i>Aman (Talat Abu-Ghazaleh)</i>	<i>2020</i>
<i>Total Quality Management (TQM ) and (ISO) 9001 2015</i>	<i>Al-Balqa Applied University</i>	<i>2019</i>
<i>Standard comparisons</i>	<i>Prince Hussien Academy for Civilian Protection/ Jordan</i>	<i>2019</i>
<i>Management of universities</i>	<i>Raya Wattan Training Center</i>	<i>2018</i>
<i>Definition of the International Movement of the Red Cross and Red Crescent Societies</i>	<i>Jordan 2017</i>	<i>2017</i>
<i>Unti Crisis</i>	<i>Russia</i>	<i>2016</i>
<i>Stress at work sites</i>	<i>Prince Hussien Academy for Civilian Protection/ Jordan</i>	<i>2016</i>
<i>SPSS Intermediate Workshop</i>	<i>University Tenaga National, Malaysia,</i>	<i>2013</i>
<i>AMOS training program</i>	<i>University Tenaga National, Malaysia, 2013</i>	<i>2013</i>
<i>Smart PLS training program</i>	<i>University Tenaga National, Malaysia, 2013</i>	<i>2013</i>
<i>Wrap PLS training program</i>	<i>University Tenaga National, Malaysia,</i>	<i>2013</i>
<i>SPSS Basics Workshop</i>	<i>University Tenaga National, Malaysia</i>	<i>2012</i>
<i>Knowledge Management</i>	<i>The department of communication and information technology / Jordanian Civil Defense</i>	<i>2010</i>

**Publications:**

- Ahmad, Z. A., **Alkharabsheh, A. A.**, & Alkharabsheh, A. A. (2013a). *The mediating role of leadership style between characteristics of crisis and decision making style: A review. Australian Journal of Basic and Applied Sciences*, 7(14).
- Ahmad, Z. A., **Alkharabsheh, A. A.**, & Alkharabsheh, A. A. (2013b). *Characteristics of crisis and decision making styles among leaders in Jordanian civil defence. Australian Journal of Basic and Applied Sciences*, 7(14).
- Alkharabsheh, A.**, Ahmad, Z., & Alkharabsheh, A. (2013). *Characteristics of crisis and decision making styles : The mediating role of leadership styles, procedia Social and Behavioral Sciences (Vol. 00, pp. 1–7). Elsevier.*
- , Mesaadah, M, **Al-khrabsheh, A.**(2016) *Degree of interest at Zarqa University in the quality of their services provided to the local community from the perspective of there employees, European Journal of Scientific Research(Vol. 138 ,pp.302-314).*
- Alkharabsheh, A.**, (2016 )*Characteristics of Crisis and Leadership Styles among Leaders in the Jordanian Civil Defence.” Tokyo International Education Conference.*
- Abdullah Abbas Al-khrabsheh, Omar Rabeea Mahdi, Ahmed Kh. Muttar**(2017): *Health Service Quality Its Impact on Strategic Success: A Field Study on the Private Hospitals of Jordan. International Journal of Business and Management* 09/2017; 12(10):185., DOI:10.5539/ijbm.v12n10p185.
- Abdullah Abbas Al-khrabsheh, Ahmed Kh. Muttar, Omar Rabeea Mahdi, Islam A. Nassar, Sakher A.I AL-Bazaiah** (2017): *The Impact of Organisational Factors on Organizational Commitment at the Arab Bank in Jordan. Asian Social Science* 06/2018; 14(7):26., DOI:10.5539/ass.v14n7p26
- Abdullah Abbas Al-Khrabsheh**,(2018): *Impact of strategic planning on crisis management in the profit and non-profit sector in Jordan. Academy of Strategic Management Journal* 10/2018; 17(5):1939-6104.
- Abdullah Abbas Al-Khrabsheh, Maisoon Abo-Murad, Islam Bourini** (2018): *Effect of Organisational Factors on Employee Turnover Intention: An Empirical Study of Academic Professionals at Jordanian Government Universities. 04/2018; 8(2).*, DOI:10.5296/ijhrs.v8i2.12847
- **Misoon Abo Morad, Abdullah Alkhrabsheh**,(2019):*Turnover Culture And Crisis Management:InsightFromMalaysian Hotel Industry,Academy of strategic management journal.18(2).*
- Abo-Murad, M., Al-khrabsheh, A.A.**, & **Jamil, R.** (2019). *Effect of the Organisational Culture on Crisis Management in Hotel Industry: A Qualitative Exploration. International Journal of Entrepreneurship*.23 (2).
- **Abdallah, A Alkhrabsheh, A.**(2019). *The best leadership styles for preventing educational crisis. Opción journal.35 (20) p.90-105.*
- Lai, P. C., Toh, E. B., & Alkhrabsheh, A. A.** (2020). *Empirical Study of Single Platform E-Payment in South East Asia. In R. Ho (Ed.), Strategies and Tools for Managing Connected Consumers (pp. 252-278). Hershey, PA: IGI Global. doi:10.4018/978-1-5225-9697-4.ch01.*

### ***Research Interest:***

*Currently, I am active in several researches relating to disaster management such as Human Resources, leadership and its' roles in the crisis management, and Quality Management and application its' standers for alleviating associated risks with crisis, Also, the contributions of the decision making to alleviate the associated devastating effects following disasters. Moreover, I am able to teach various advanced modules such as business administration, medical evacuation and triage following disasters. In addition, I have the ability to teach the theoretical and practical modules regarding to deal with different crisis. Besides that, I have extensive experience in the courses that are relevant to preparing urgent evacuation's plans depending on the state of encountered crisis, and providing life saving measures for critical injured patients following disasters. Additionally, I am an active researcher in the fields of Crisis Management.*

### ***Academic Information on the Internet***

Google Scholar Profile : <https://scholar.google.com/citations?user=jpDd20QAAAAJ>  
Research Gate Profile: [https://www.researchgate.net/profile/Abdullah\\_Al-Khrabsheh2](https://www.researchgate.net/profile/Abdullah_Al-Khrabsheh2)  
Linkedin : <https://www.linkedin.com/feed/>  
Scoups: <https://www.scopus.com/authid/detail.uri?authorId=57204625613>  
Orcid ID: <https://orcid.org/0000-0001-8233-0035>

### ***Managerial Experience:***

2014 – till now: *Teaching at Prince Al-Hussein Bin Abdullah II Academy of Civil Protection, Al-Balqa Applied University, Jordan.*

### ***References:***

- Professor Faysal M Ghathian. Applied AL-Balqa University, the Faculty of Engineering e-mail: faysal\_g@yahoo.com***
- Professor Zainal Ahmad. University Tenaga Nasional. School of Business. e-mail: drzaba2001@yahoo.com***
- Professor Mozfi Amyan. Applied AL-Balqa University. Faculty of Business. E-mail: mozfi\_amyam@yahoo.com***